



**Environment Scrutiny Corporate Healthcheck July - August
2011/12**

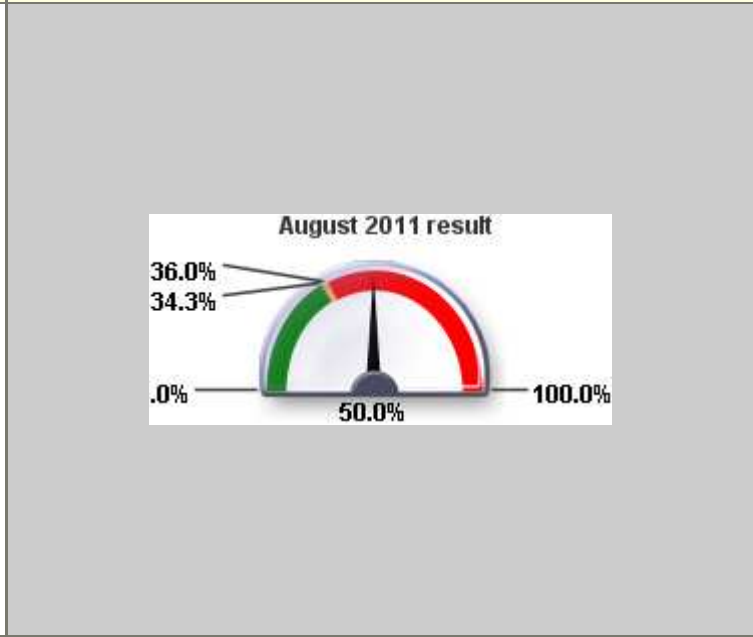
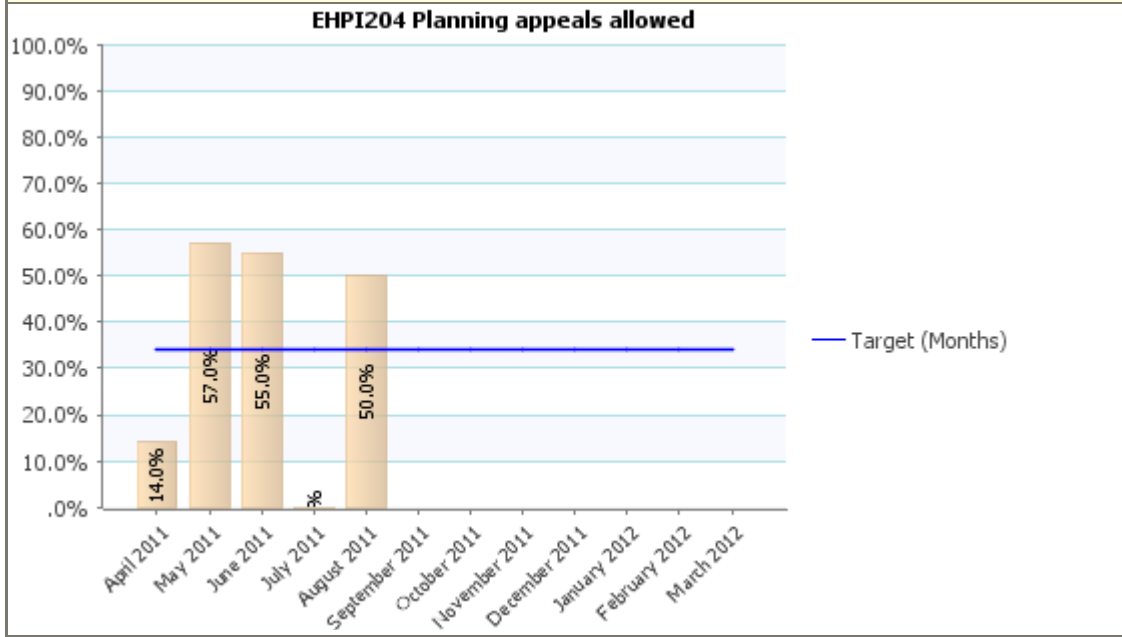


Traffic Light Red
Description Caring about what's built (and) where

Planning and Building Control



PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHPI204	Planning appeals allowed		50.0%	34.0%		4 out of 8 appeals allowed. although 1 was part allowed	None

Trend Chart **Performance Gauge**

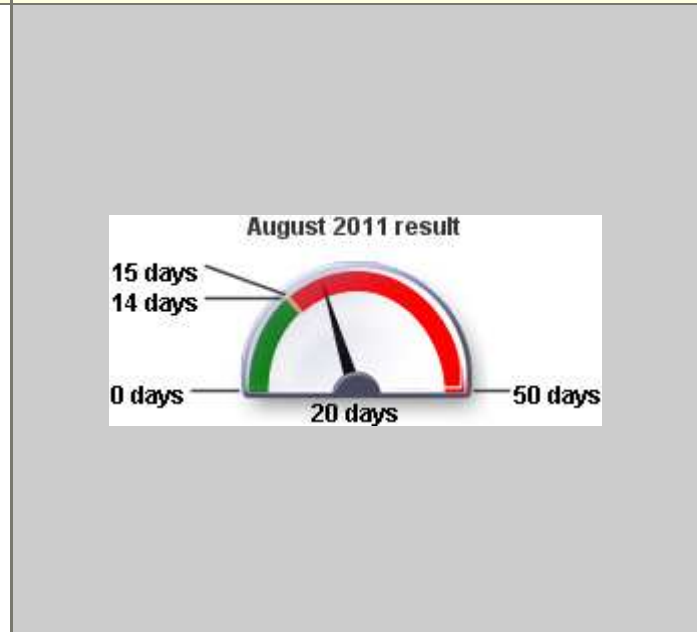
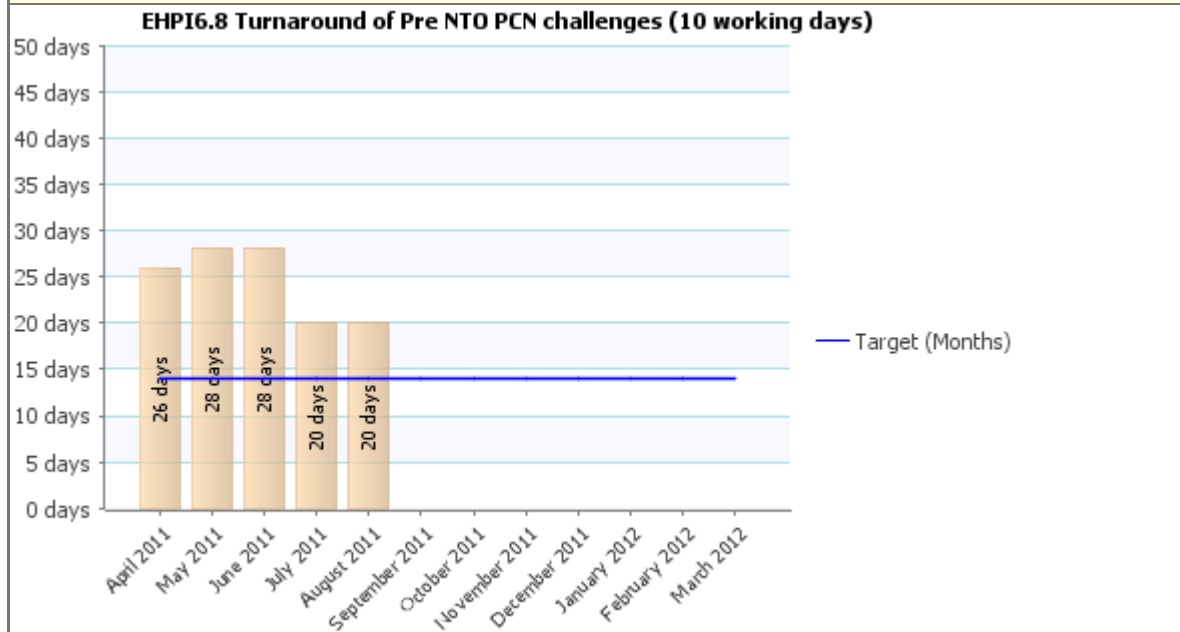


Traffic Light Red
Description Fit for purpose, services fit for you

Parking Services



PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHPI6.8	Turnaround of Pre NTO PCN challenges (10 working days)		20 days	14 days		Increased level of response achieved in July maintained during holiday period, performance remains unchanged from last month.	None

Trend Chart **Performance Gauge**

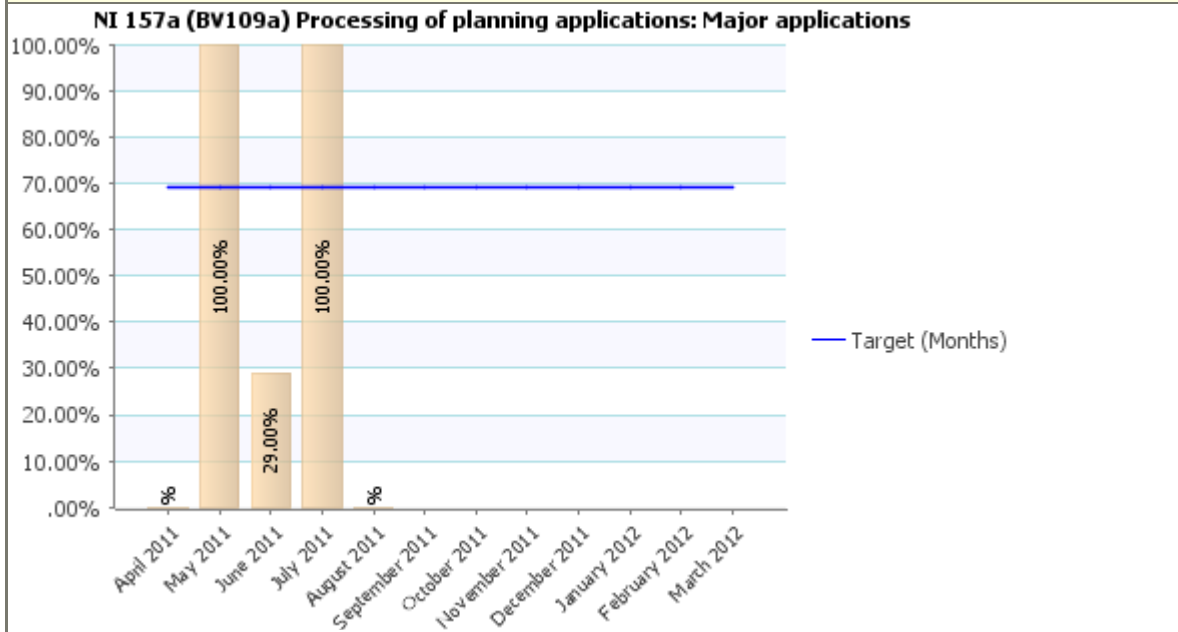


Traffic Light Red
Description Shaping now, shaping the future

Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
NI 157a (BV109a)	Processing of planning applications: Major applications		.00%	69.00%		1 out of 1 overtime	None

Trend Chart





Performance Gauge

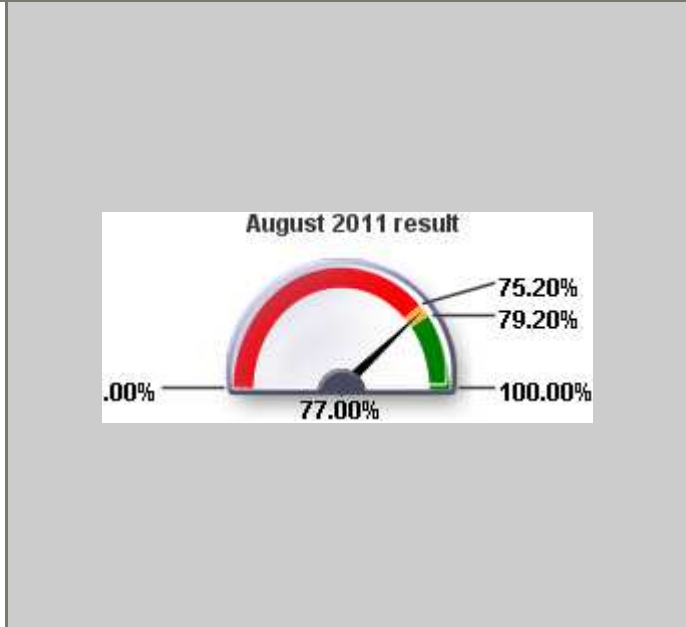
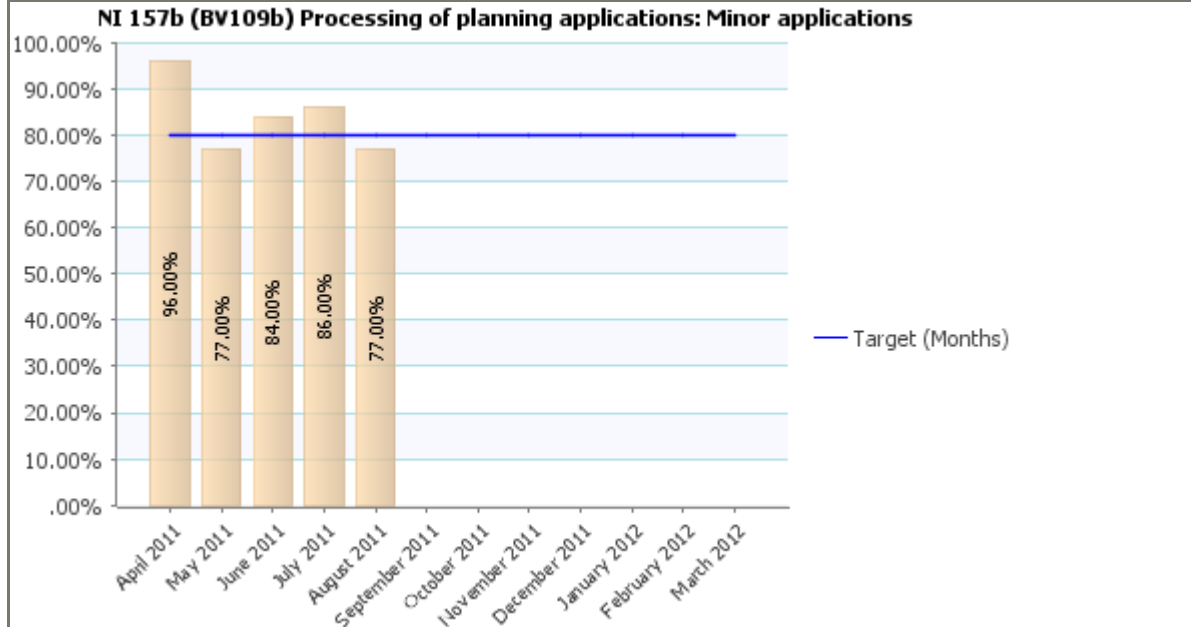


Traffic Light Amber
Description Shaping now, shaping the future

Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
NI 157b (BV109b)	Processing of planning applications: Minor applications		77.00%	80.00%		7 decisions out of 35 were made outside of the timescale. 4 of these delayed decisions were made by the committee, 1 was subject to a legal agreement and 1 differed by committee for additional information, which all led to delays.	None

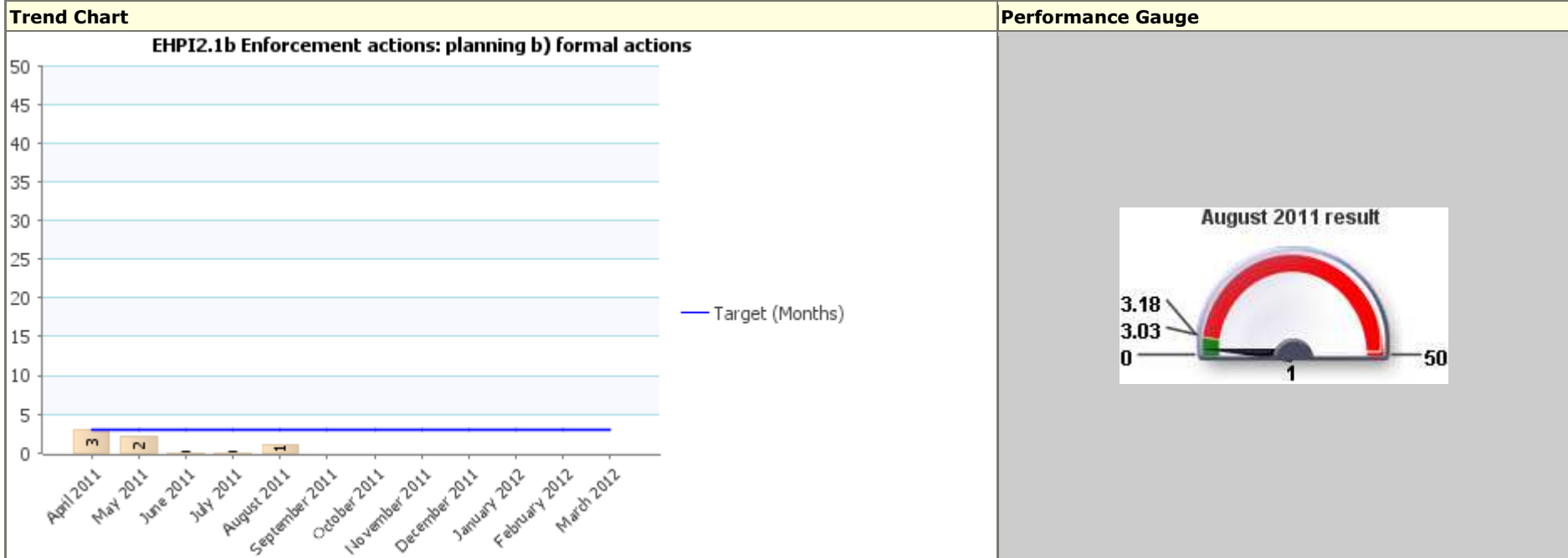
Trend Chart **Performance Gauge**



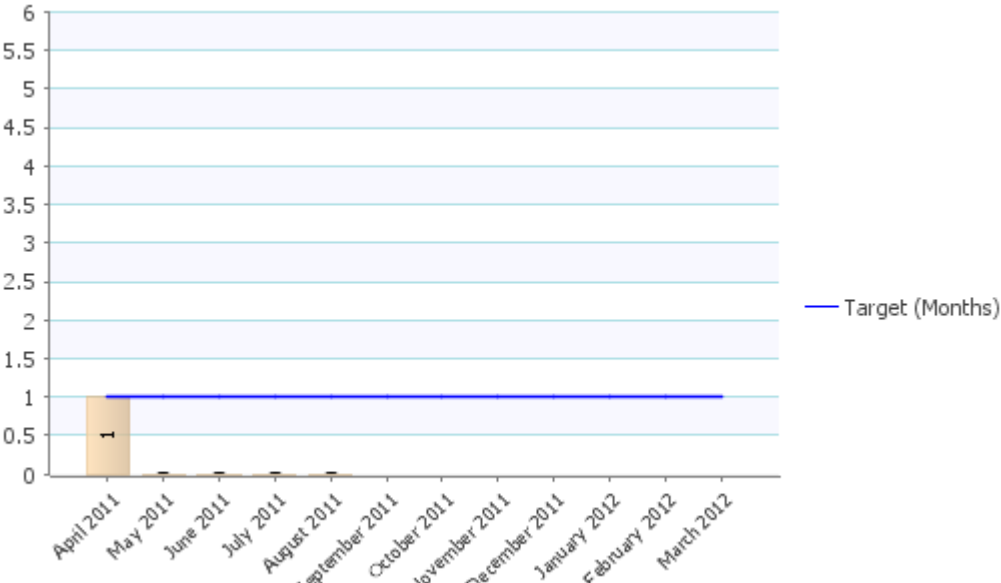



Traffic Light Green
Description Caring about what's built (and) where

Planning and Building control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHPI2.1b	Enforcement actions: planning b) formal actions		1	3		Performance is exceeding target.	None

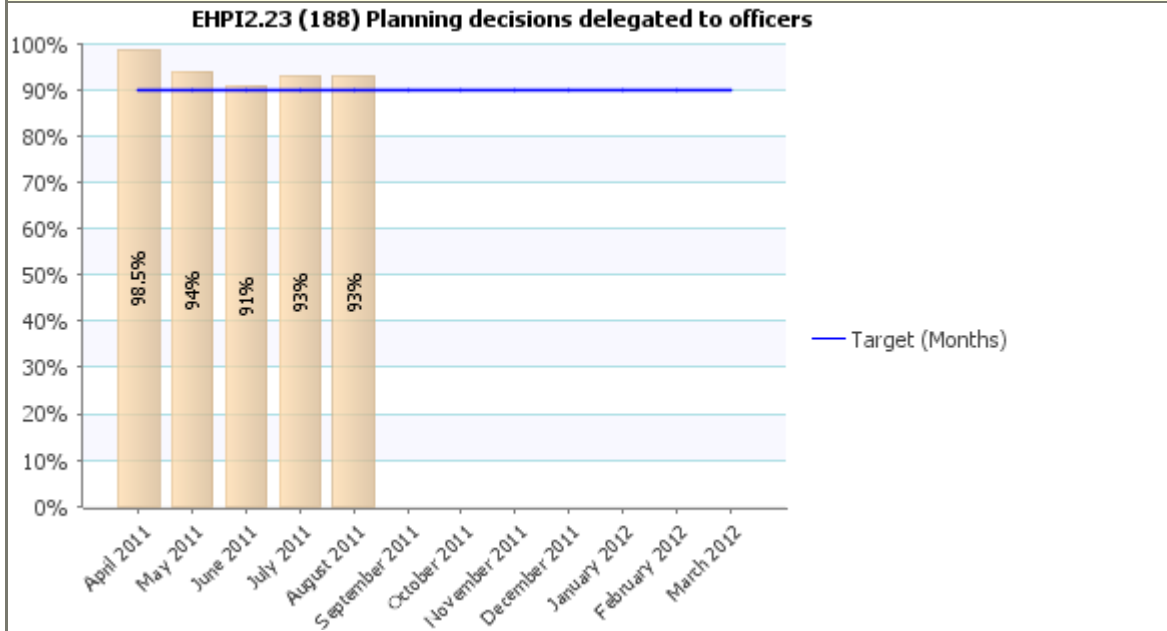


Planning and Building control																																																								
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011																																																	
EHP12.1c	Enforcement actions: planning c) prosecutions		0	1		Performance is exceeding target.	None																																																	
Trend Chart						Performance Gauge																																																		
<p>EHP12.1c Enforcement actions: planning c) prosecutions</p>  <table border="1"> <caption>Target and Actual Values for Trend Chart</caption> <thead> <tr> <th>Month</th> <th>Actual Value</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2011</td><td>1</td><td>1</td></tr> <tr><td>May 2011</td><td>0</td><td>1</td></tr> <tr><td>June 2011</td><td>0</td><td>1</td></tr> <tr><td>July 2011</td><td>0</td><td>1</td></tr> <tr><td>August 2011</td><td>0</td><td>1</td></tr> <tr><td>September 2011</td><td>0</td><td>1</td></tr> <tr><td>October 2011</td><td>0</td><td>1</td></tr> <tr><td>November 2011</td><td>0</td><td>1</td></tr> <tr><td>December 2011</td><td>0</td><td>1</td></tr> <tr><td>January 2012</td><td>0</td><td>1</td></tr> <tr><td>February 2012</td><td>0</td><td>1</td></tr> <tr><td>March 2012</td><td>0</td><td>1</td></tr> </tbody> </table>						Month	Actual Value	Target (Months)	April 2011	1	1	May 2011	0	1	June 2011	0	1	July 2011	0	1	August 2011	0	1	September 2011	0	1	October 2011	0	1	November 2011	0	1	December 2011	0	1	January 2012	0	1	February 2012	0	1	March 2012	0	1	<p>August 2011 result</p>  <table border="1"> <caption>Performance Gauge Scale</caption> <thead> <tr> <th>Value</th> <th>Zone</th> </tr> </thead> <tbody> <tr><td>0</td><td>Green</td></tr> <tr><td>1.01</td><td>Green</td></tr> <tr><td>1.06</td><td>Yellow</td></tr> <tr><td>6</td><td>Red</td></tr> </tbody> </table>		Value	Zone	0	Green	1.01	Green	1.06	Yellow	6	Red
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Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHPI2.23 (188)	Planning decisions delegated to officers		93%	90%		12 decisions decided by committee out of 182	None



Trend Chart **Performance Gauge**



Traffic Light Green

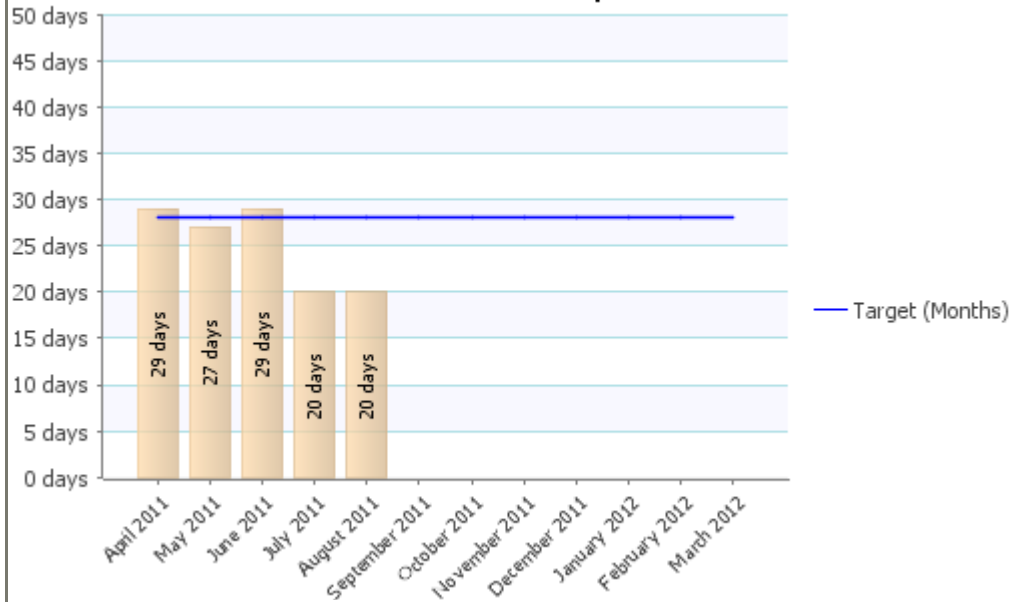
Description Fit for purpose, services fit for you

Parking Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHPI6.9	Turnaround of NTO Representations		20 days	28 days		This PI remains within target	None

Trend Chart

EHPI6.9 Turnaround of NTO Representations



Performance Gauge

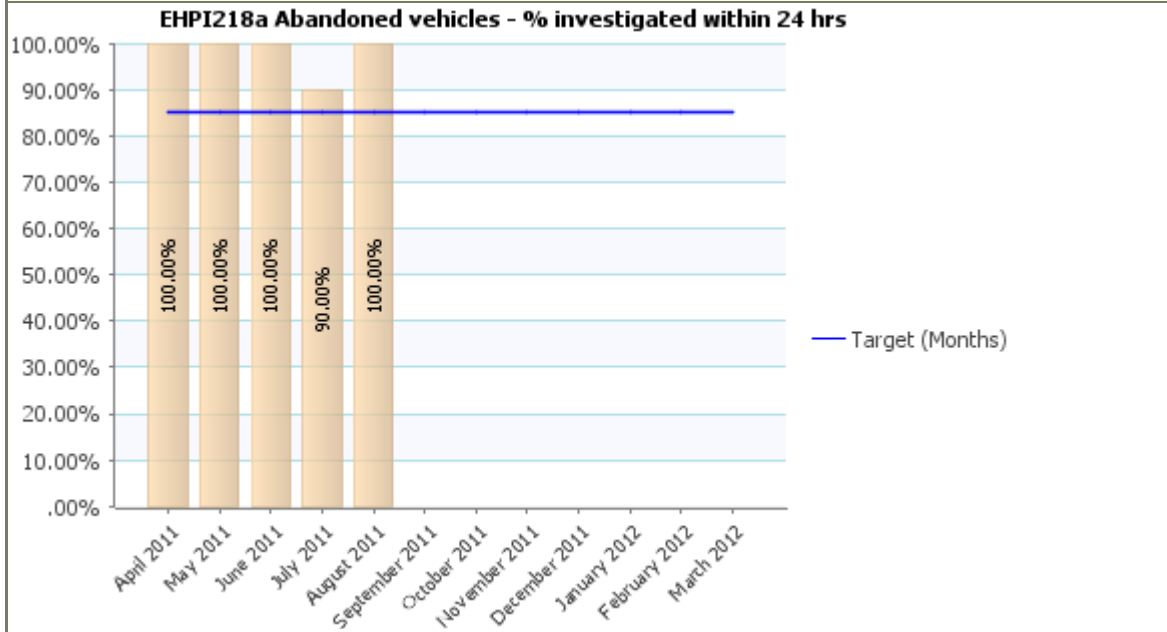




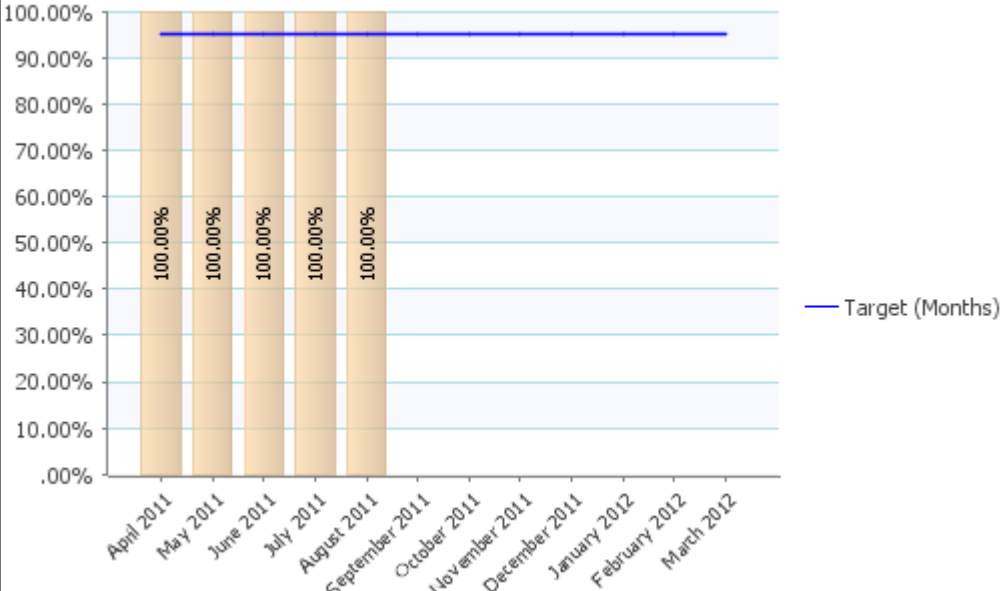

Traffic Light Green
Description Pride in East Herts

Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHPI218a	Abandoned vehicles - % investigated within 24 hrs		100.00%	85.00%		Perfect performance restored this month with all 18 vehicles inspected within 24 hours.	None

Trend Chart **Performance Gauge**

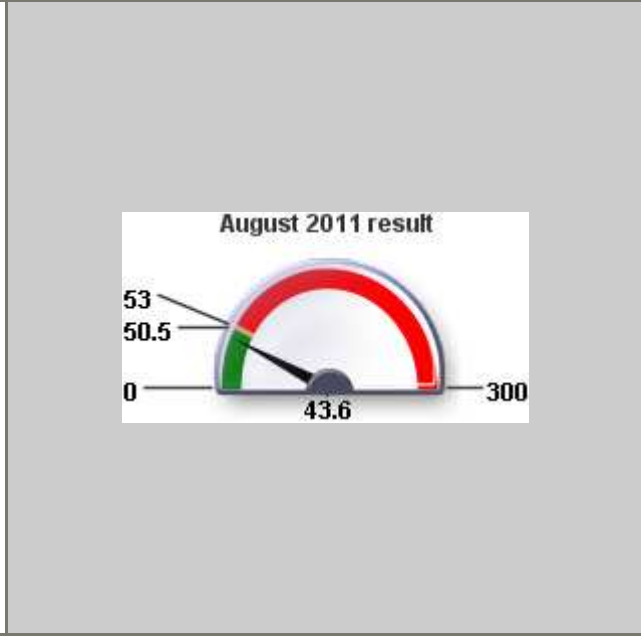
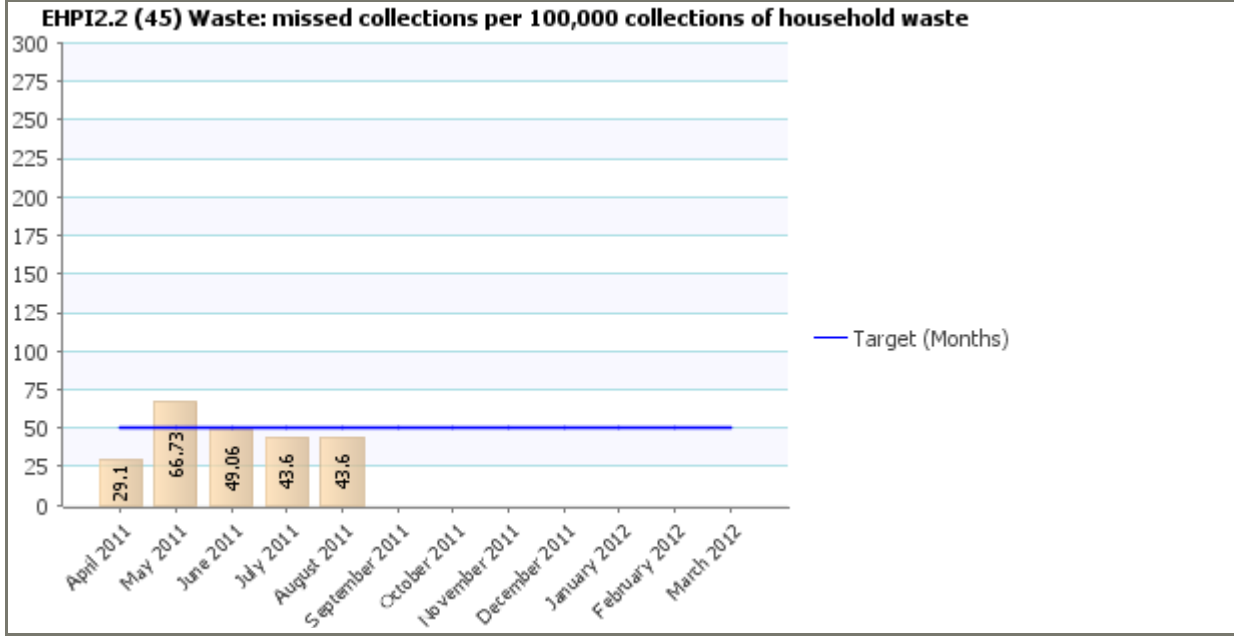


Environment Services																																									
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011																																		
EHPI218b	Abandoned Vehicles - % removed within 24 hours of required time		100.00%	95.00%		No vehicles needed to be removed this month.	None																																		
Trend Chart						Performance Gauge																																			
<p>EHPI218b Abandoned Vehicles - % removed within 24 hours of required time</p>  <table border="1"> <caption>Trend Chart Data</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2011</td><td>100.00%</td></tr> <tr><td>May 2011</td><td>100.00%</td></tr> <tr><td>June 2011</td><td>100.00%</td></tr> <tr><td>July 2011</td><td>100.00%</td></tr> <tr><td>August 2011</td><td>100.00%</td></tr> <tr><td>September 2011</td><td>-</td></tr> <tr><td>October 2011</td><td>-</td></tr> <tr><td>November 2011</td><td>-</td></tr> <tr><td>December 2011</td><td>-</td></tr> <tr><td>January 2012</td><td>-</td></tr> <tr><td>February 2012</td><td>-</td></tr> <tr><td>March 2012</td><td>-</td></tr> </tbody> </table>						Month	Value (%)	April 2011	100.00%	May 2011	100.00%	June 2011	100.00%	July 2011	100.00%	August 2011	100.00%	September 2011	-	October 2011	-	November 2011	-	December 2011	-	January 2012	-	February 2012	-	March 2012	-	<p>August 2011 result</p>  <table border="1"> <caption>Performance Gauge Data</caption> <thead> <tr> <th>Segment Color</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>Red</td><td>89.30%</td></tr> <tr><td>Yellow</td><td>94.05%</td></tr> <tr><td>Green</td><td>100.00%</td></tr> </tbody> </table>		Segment Color	Value (%)	Red	89.30%	Yellow	94.05%	Green	100.00%
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Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHPI2.2 (45)	Waste: missed collections per 100,000 collections of household waste		43.6	50		Performance stable this month, still bettering target.	None

Trend Chart **Performance Gauge**

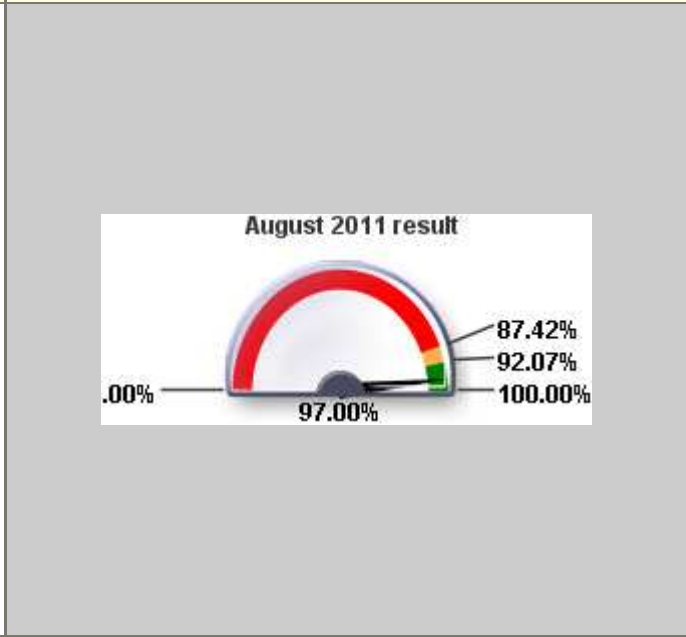
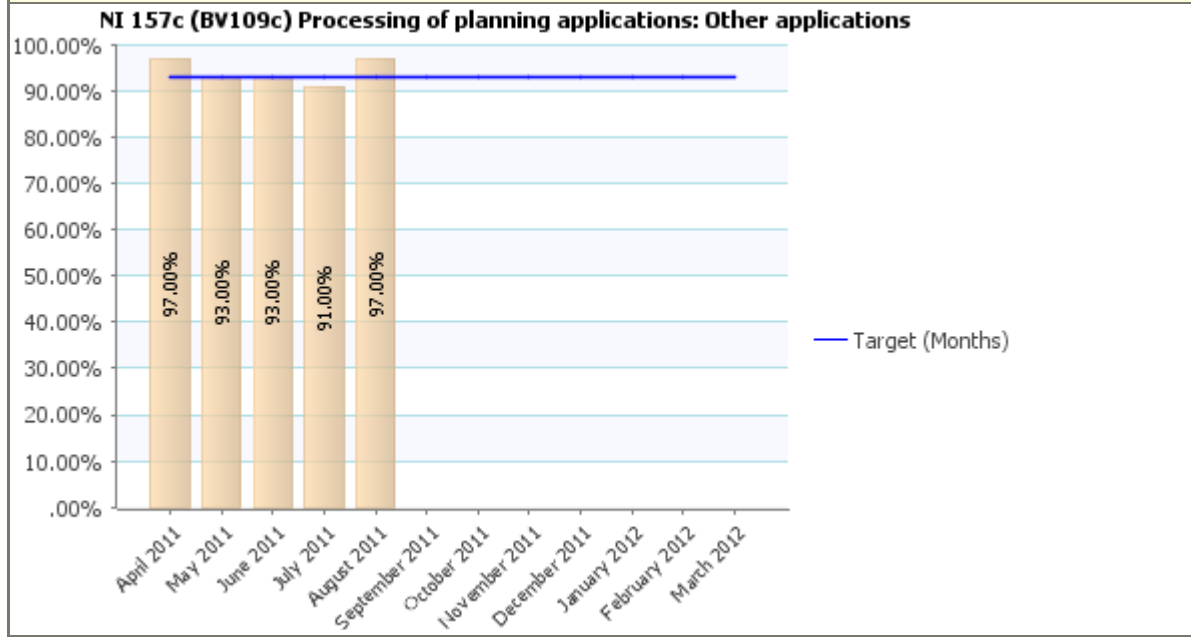


Traffic Light Green
Description Shaping now, shaping the future

Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
NI 157c (BV109c)	Processing of planning applications: Other applications		97.00%	93.00%		Performance is exceeding target.	None

Trend Chart **Performance Gauge**

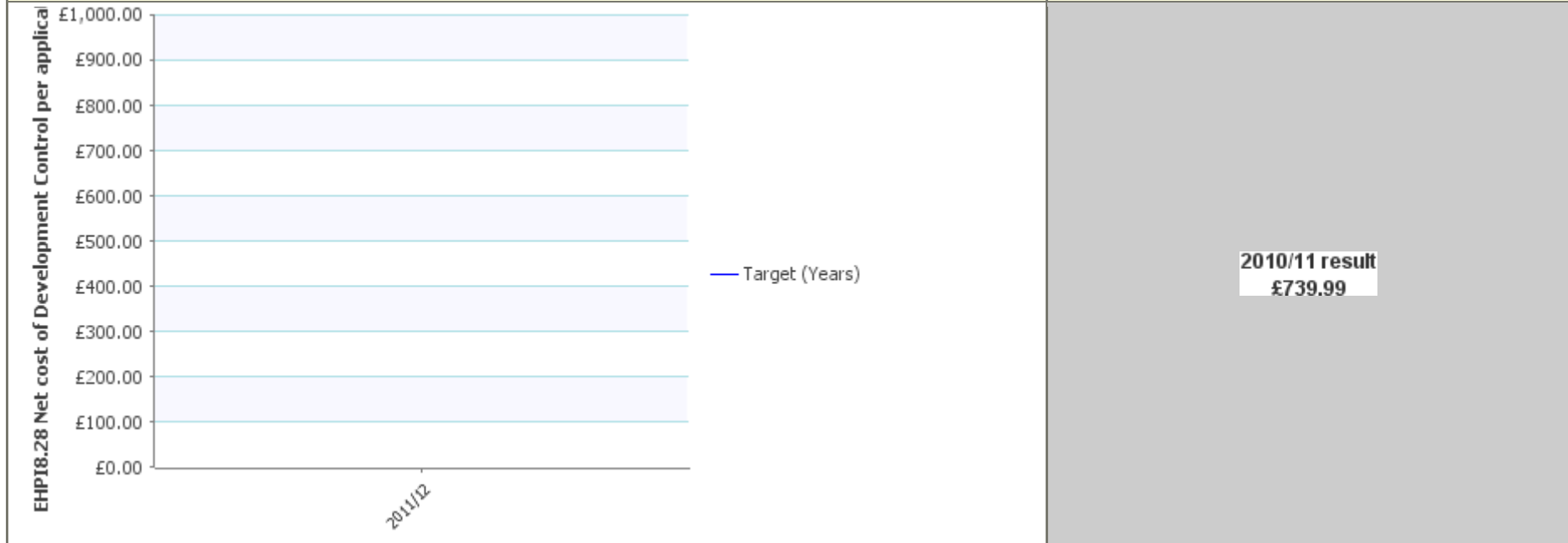





Traffic Light Data Only
Description Fit for purpose, services fit for you

Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHP18.28	Net cost of Development Control per application		£739.99			Costs have been reduced from the previous year from £809.07 to £757.41.	None

Trend Chart **Performance Gauge**



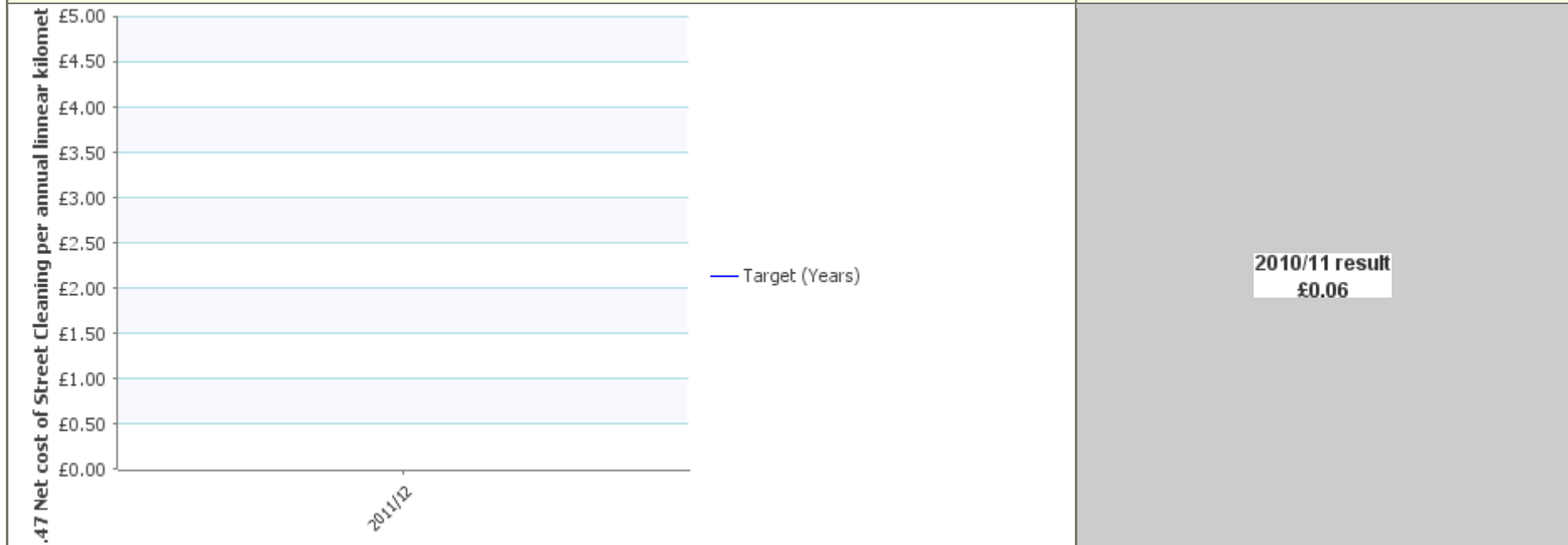
Planning and Building Control							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHP18.30	Net cost of Building Control per inspection		£12.59			A slight increase in costs from the previous year from £11.42 to £12.59.	None
Trend Chart						Performance Gauge	
						<div style="border: 1px solid black; padding: 5px; text-align: center;"> 2010/11 result £12.59 </div>	

Traffic Light Data Only
Description Pride in East Herts




Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHP18.47	Net cost of Street Cleaning per annual linnear kilometres cleansed		£0.06			A slight increase in cost from the previous year from £0.05 to £0.06.	None

Trend Chart **Performance Gauge**

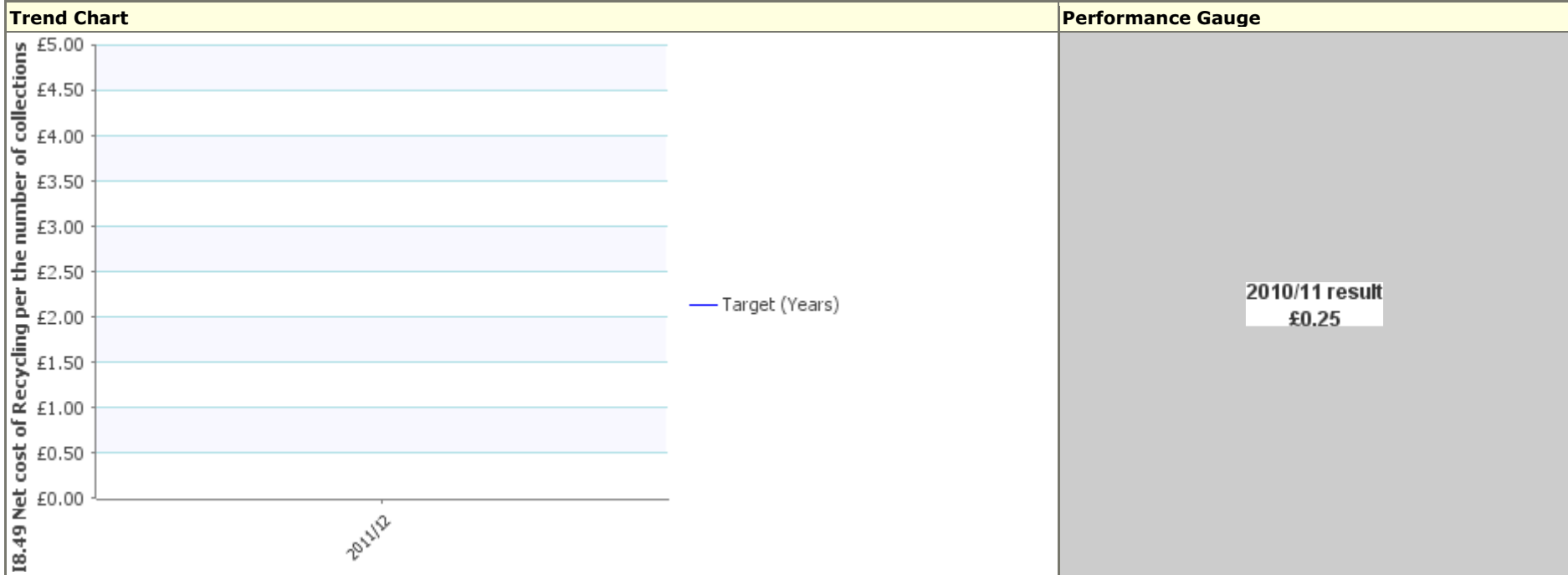


Essential Reference Paper B

Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHP18.48	Net cost of Domestic Refuse Collection per the number of properties		£51.29			Costs have been reduced from the previous year from £51.99 to £51.29.	None
Trend Chart						Performance Gauge	
						<div style="border: 1px solid black; padding: 5px; display: inline-block;"> 2010/11 result £51.29 </div>	

Environment Services

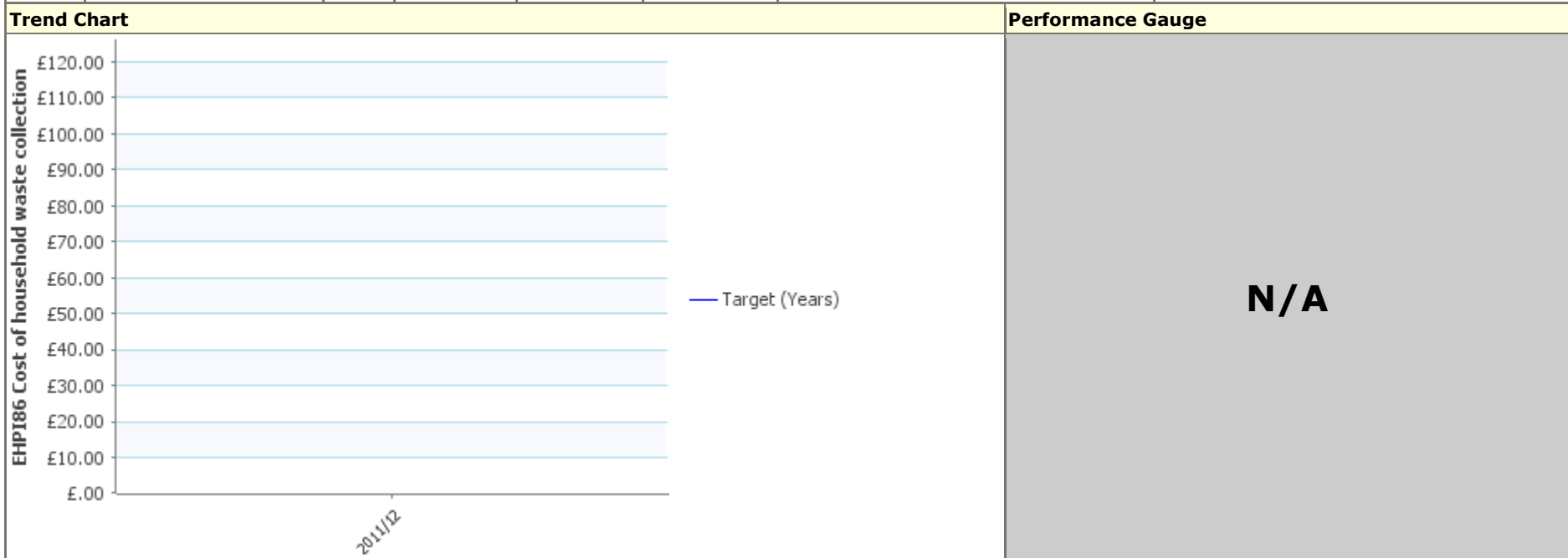
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHP18.49	Net cost of Recycling per the number of collections per annum		£0.25			Costs have been reduced from the previous year from £0.38 to £0.25.	None



Traffic Light Unknown
Description Caring about what's built (and) where

Financial support services

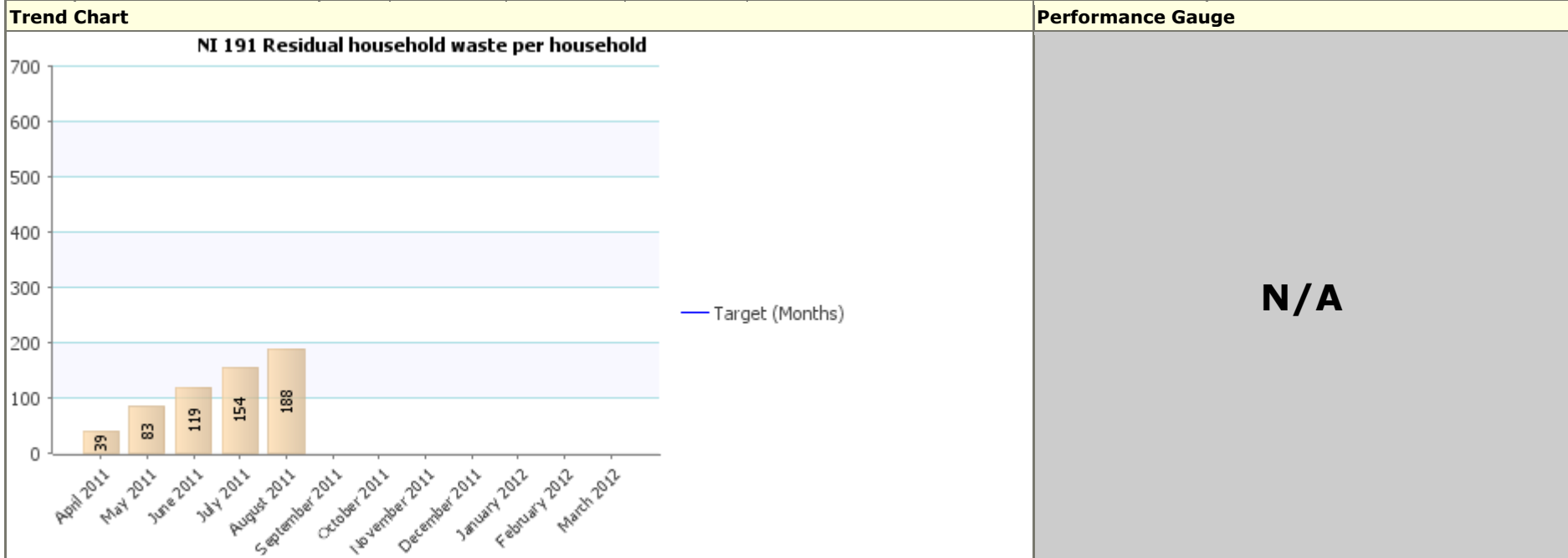
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
EHP186	Cost of household waste collection	?	£61.21		↑	Costs have been reduced from the previous year from £69.55 to £61.21.	None



Traffic Light Unknown
Description Pride in East Herts

Environment Services

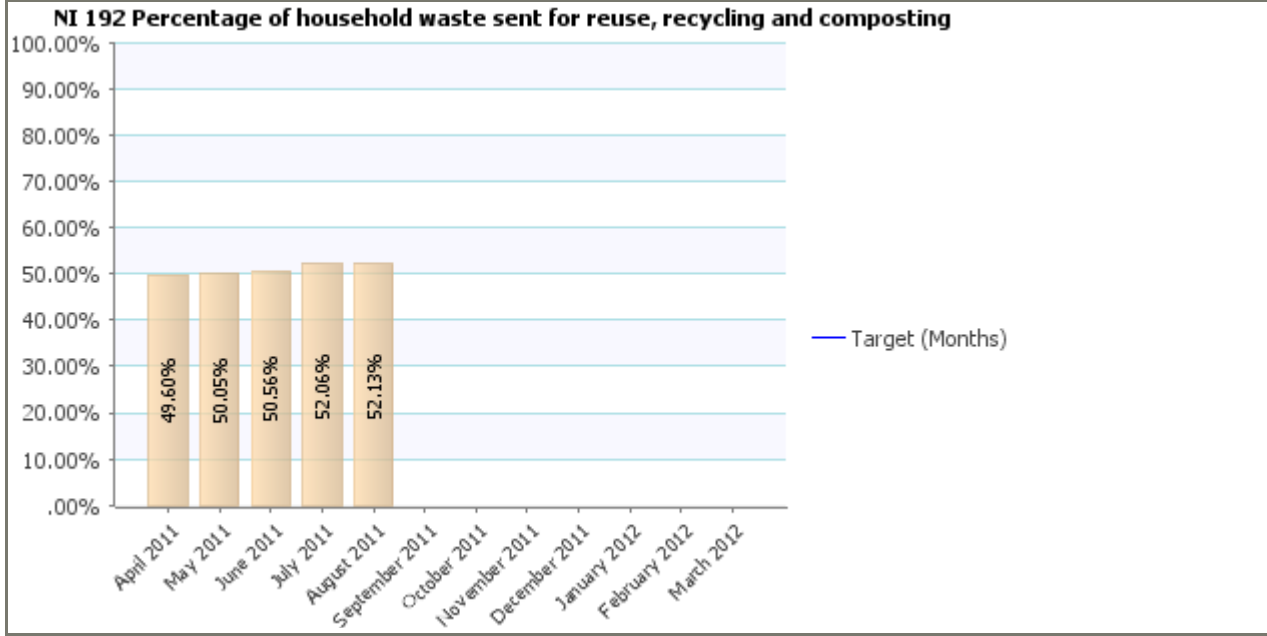
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
NI 191	Residual household waste per household	?	188		↓	Collected waste in August was the lowest month this year and below 2,000 tonnes for the first time this year.	None



Environment Services












PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 13 th September 2011
NI 192	Percentage of household waste sent for reuse, recycling and composting		52.13%			Performance level maintained above expectancy in August.	None

Trend Chart **Performance Gauge**



N/A

Essential Reference Paper B

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				